

# THE WILS WAY

MAIN OFFICE - 612 N. Ridgeview Drive, Warrensburg, MO

THIRD QUARTER 2018

## TAP Into Resources at WILS



Jackie Fike, a WILS consumer, is one in a million. Make that one of the 48 million Americans that report some degree of hearing loss. She was experiencing difficulty hearing on her home phone, so she sought help at AccuQuest Hearing Center in Sedalia. She tried several of their suggestions without success, and was referred to WILS.

CDS Specialist Samantha Jarvis took Jackie into the Telecommunications Access Program (TAP) room, and Jackie was amazed at all of the TAP phone options WILS had. Jackie was used to a cordless phone, so she picked up the Amplidect 350 model to try first. Samantha helped Jackie initiate a test call with one of the other WILS case workers. During the first call, the boost (amplification volume) was on the lowest level

and when Jackie heard the case worker talk, **her eyes lit up!** she was astonished at the fact she could clearly hear the case worker on the other line. During the second call, the pair turned the volume up to the middle of the boost, and Jackie thought it was incredible that she could have a clear and easy conversation on the phone without having to strain to hear the person on the other end. It was clear, this was the phone for her.

To say that WILS came through on this referral in a big way is an understatement. Know someone else that could benefit from the TAP program like Jackie? Give us a call!

What kind of adaptive equipment and technology does TAP provide?

Telephone equipment includes such devices as voice carry over phones, phones for hearing carry over, signaling devices, amplified phones, and hands-free phones.

How do I apply for and select the adaptive equipment?

Contact a WILS TAP Specialist by calling 1-800-236-5175 to schedule an appointment for a demonstration.



# From the desk of Deb Hobson, Executive Director

Greetings to All!

I hope this newsletter finds you all enjoying the early fall weather. As I write this letter, I find myself reflecting on all of the learning opportunities that your WILS Staff has embraced and will be embracing in the next few months. New technology has been a major focus as we have deployed i-Pads with all staff as they make their home visits. We are also implementing several new software programs and a new video conferencing system that will link all of our offices together and greatly improve communication and training.

We have also been hard at work planning new peer support events. Please make a note on your calendars of all of the opportunities listed in the newsletter. We are excited to be bringing Holiday Parties to your communities again as we will be hosting them in Warrensburg, Sedalia, Odessa, Warsaw, and Clinton.

I want to express that we are thankful at WILS that you allow us to be part of your lives. It is our sincere desire to do everything possible to help you live independently. We are working hard to develop more programs and resources and I am very excited about the future offerings.



With Warmest Regards,  
Deb Hobson  
Executive Director

## Holiday Timesheets



With the upcoming holiday season fast approaching, we would like to ensure that you get your pay on time. The following will be the guideline for consumers and attendants with paper timesheets: All paper timesheets will need to be turned into to WILS by 12 pm on Saturday, December 22nd to ensure pay on Friday, December 28th.

## WILS Holiday Parties

WILS Holiday Parties are open to WILS Consumers. Cost is FREE. Transportation may be available. RSVP to WILS at 660-422-7883 by November 21st. All parties are 11 am-2 pm. Lunch will be served.

Tues Dec 4: Warsaw, St. Ann's Catholic Church, 30455 W. Dam Access Road  
Wed Dec 5: Clinton, Rotary Club Building, 200 W. Franklin Street  
Thurs Dec 6: Warrensburg, American Legion, 733 E. Young Street  
Tues Dec 11: Odessa, New Horizon Presbyterian Church, 4266 MO-Hwy 131  
Thurs Dec 13: Sedalia, Wesley United Methodist Church, 1322 W. Broadway Boulevard

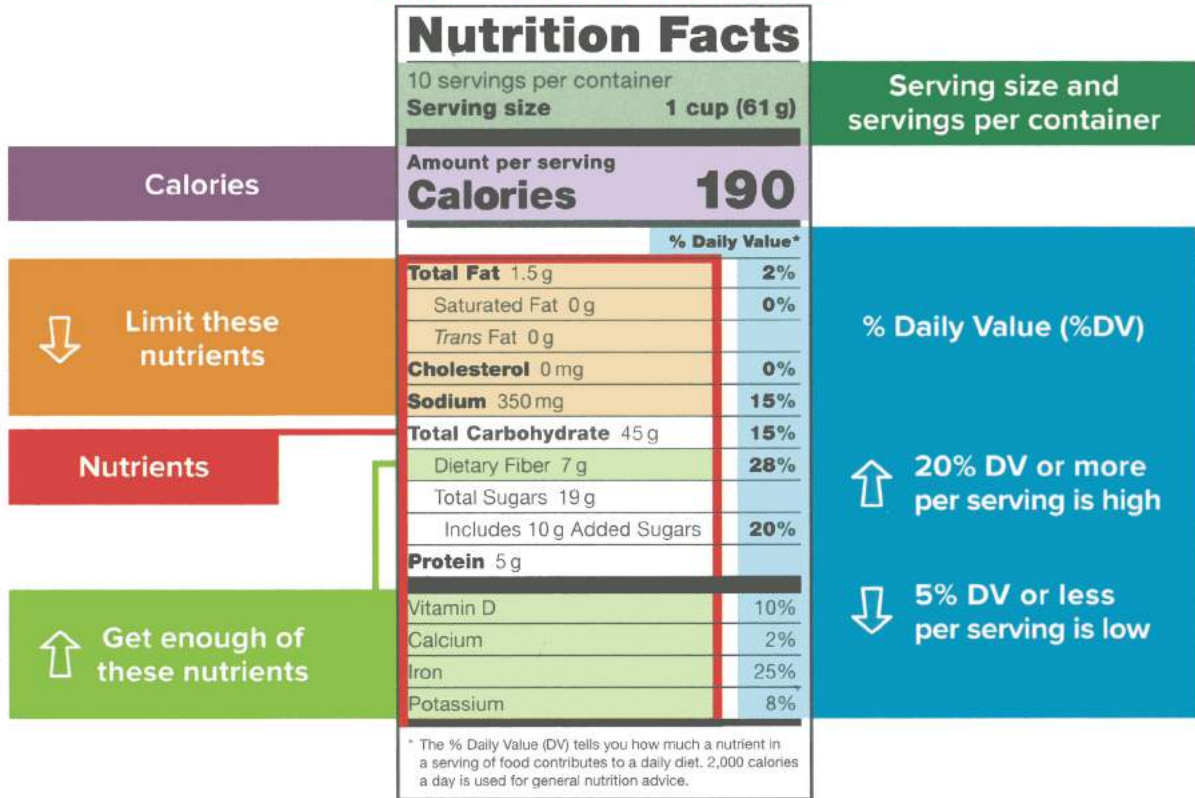


For more details, follow us on social media at THEWILSWAY or check out the calendar of events at [www.w-ils.org](http://www.w-ils.org).

# Food is Fuel- Eat Smart

## Reading labels

### Bran Cereal with Raisins



The Nutrition Facts label found on packaged foods and beverages is your daily tool for making informed food choices that contribute to healthy lifelong eating habits. Explore it today and discover the wealth of information it contains!

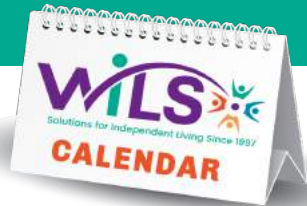
Percent Daily Value (%DV) shows how much of a nutrient is in one serving of the food. The %DVs are based on the Daily Values for key nutrients.

Compare Foods: Use the %DV to compare food products and to choose products that are higher in nutrients you want to get more of and lower in nutrients you want to get less of.

## Upcoming

Thurs Oct 18th at 2:30 pm: Mamma Mia! Here We Go Again movie at 511 S. Holden, Warrensburg. Cost is FREE.

Wed Nov 14th, 1 pm-4 pm: World War I Museum & Memorial, Kansas City. Transportation requests and RSVP's needed no later than Nov 2nd. Cost is \$5



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# WEST-CENTRAL INDEPENDENT LIVING SOLUTIONS

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Phone: 660.829.1980  
Fax: 660.829.2353  
Toll Free: 866.558.5588

210 W. Mason  
Odessa, MO 64076  
Phone: 816.565.4470  
Fax: 660.438.3076  
Toll Free: 866.574.8931

255 West Main Street  
Warsaw, MO 65355  
Phone: 660.223.0001  
Fax: 660.438.3076  
Toll Free: 888.840.6987

116 West Jefferson Street  
Clinton, MO 64735  
Phone: 660.383.4745  
Fax: 660.383.1097  
Toll Free 866.806.5191

## Did you know?

West-Central Independent Living Solutions is a non-profit Center for Independent Living that works to help people with disabilities by offering services and programs to help them achieve and maintain their independence. WILS' five core services are information and referral, independent living skills training, advocacy, peer support, and transition.

For individuals, WILS offers supportive programs including accessible ramp construction, low cost accessible transportation, Consumer Directed Services, assistive technology, and help to transition from an institution to independent community living. We can also assist eligible participants to obtain adaptive telephone and computer equipment through Missouri's Telecommunications Access Program. In addition, WILS staff can guide businesses and organizations through the process of performing accessibility surveys and implementing transition plans to comply with the Americans with Disabilities Act of 1990.



[www.w-ils.org](http://www.w-ils.org)



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