

IN THIS ISSUE

- Consumer Success Stories
- Upcoming Events
- Deb's Desk
- Address Updates
- EVV
- Distribution Day
- VetAssist



THE WILS WAY

3rd QUARTER 2019

MAIN OFFICE - 612 N. Ridgeview Drive, Warrensburg, MO

WILS Celebrates Consumer Success one life and one story at a time.

West-Central Independent Living Solutions strives to empower our consumers to be independent. We love hearing how your life has become better with us in it because we are so thankful you have chosen to be a part of the WILS family.

Dorothy came to WILS to see if the Telecommunications Access Program (TAP) could make phone communication more clear. Before TAP, a normal conversation was, "I can't hear you, so I will just let you go."

WILS staff assisted Dorothy in making a call using a TAP test phone. After Dorothy hung up, WILS staff could see

her face brighten up. She said, "can you believe that? I just talked to my daughter in Oklahoma! Does it work for someone in New York? I just cannot believe it; isn't that something?!"



Michele says she loves WILS services and she's more independent because of them. WILS was able to assist

her in organizing her spices into larger jars that were easier to open and have larger lettering that is easier to see.

If you're interested in sharing your WILS story, please consider leaving us a written review by searching for "West-Central Independent Living Solutions" or "WILS" on Google or at Facebook by searching for "THEWILSWAY".



WILS provides options that can make Independent Living a **choice**. WILS encourages participants to take **control** by setting & accomplishing their own personal goals. Learning to make informed decisions allows participants to **change** from unnecessary dependency to full inclusion in community life.



Deb's Desk

A note from WILS Executive Director

Dear Consumers,

As I write this letter, my thoughts drift to Fall and all of the festivity that it brings to us here in Mid-Missouri. I encourage you to get out and enjoy the fall colors and cooler weather. It has been great to see so many of you turning out for our events. From fishing to tailgate parties to arts and crafts, life has been busy.

We are busy planning the open house and ribbon cutting at our new Warsaw location on October 10th. We are thrilled to be in the Truman Medical Village/ J & D Pharmacy Building. The new space will provide much needed private office space, an Assistive Technology room, and a Peer Support space.

Mark your calendars now for WILS famous Holiday parties! You will find details in this newsletter. Yes, the rumor is true; I have a new joke book to assist me with my annual holiday comedy show. It is going to be an elegant affair with lots of sparkle.

I have saved the best for last: This is the first official announcement that we will be giving you the opportunity to raise your attendants' pay! In late October, we will unveil the new pay scale for you to work with as you hire and retain your attendant. The new pay scale will be in place no later than January 1, 2020. I am sure you have lots of questions, and rest assured, we will get additional information out to you as soon as possible.

Our commitment to you is rock solid and we appreciate you trusting us with supporting your quest for independence.



Respectfully,
Deb Hobson,
Executive Director

- 10/4 - Benton county EVV Training
- 10/8 - Henry county EVV Training
- 10/9 - Lion King movie at UCM
- 10/10 - Warsaw office ribbon cutting
- 10/11 - Pettis & Saline EVV Training
- 10/15 - Apple IOS Training in Sedalia
- 10/18 - Johnson County EVV Training
- 10/24 - Craft Day
- 10/25 - Lafayette county EVV Training

- 11/11 - WILS offices closed
- 11/12 - Henry County Gives Back event
- 11/13 - Angel Has Fallen movie at UCM
- 11/21 - Craft day
- 11/28 - WILS offices closed
- 11/29 - WILS offices closed

- 12/5 - Holiday party in Warrensburg
- 12/10 - Holiday party in Odessa
- 12/11 - Holiday party in Sedalia
- 12/12 - Holiday party in Warsaw
- 12/25 - WILS offices closed

Look for more events on www.W-ILS.org calendar page or for more info, call 800-236-5175.

CDS Attendant address updates

As the year grows closer to an end, please remember to double-check and confirm that CDS attendant addresses on file with WILS are correct. W-2 forms will be mailed out to the address on file, and it is up to you to make sure that address is up to date. Please call WILS if any changes need to be made.



Gone will be the busy signals and multiple attempts for attendants to log their visit with telephony. The new EVV system will allow attendants to clock in and out plus log tasks more efficiently than before. White time sheets will no longer be used and attendants will be paid weekly rather than bi-weekly. If you would like to hear sample call, visit <https://tinyurl.com/wilsevvttest> on your computer or mobile device. WILS is excited to bring consumers and attendants an improved experience without disrupting your routine.

Sharing is Caring

WILS hosted its first product distribution day in September. The “Pack a Pillow” event was held in Henry county for WILS consumers. Each participant received a new pillow and an assortment of household cleaning supplies. These are all items that cannot be purchased with food stamps.

“This event with Pack a Pillow is wonderful. All of the WILS staff are total angels. They are truly here for all of us who are disabled. I am in a wheelchair and they help me to feel independent and happy.”

-- Jeff L.

“I enjoy the stuff and am thankful because I could not afford it.” -- Jessica G.

“Mary was very happy for the pillow and cleaning supplies. She said, “Thank you.”

--Mary B.

“Helps a lot of people who are low income. Not a lot of people would do this. WILS will get blessed for doing it.”

--Gordon B.



WEST-CENTRAL INDEPENDENT LIVING SOLUTIONS

WILS is a consumer driven, non-residential, 501(c)3 nonprofit resource center serving people with disabilities in Benton, Henry, Johnson, Lafayette, Pettis, & Saline counties.

612 N. Ridgeview Dr.
Warrensburg, MO 64093
Phone: 660.422.7883
Fax: 660.422.7895
Toll Free: 800.236.5175
TTY: 660.422.7894

1800 West Main St.
Sedalia, MO 65301
Phone: 660.829.1980
Fax: 660.829.2353
Toll Free: 866.558.5588

210 W. Mason St.
Odessa, MO 64076
Phone: 816.565.4470
Fax: 660.438.3076
Toll Free: 866.574.8931

1330 Commercial St. Suite 100B
Warsaw, MO 65355
Phone: 660.223.0001
Fax: 660.438.3076
Toll Free: 888.840.6987

Veterans can use VA Benefit to participate in WILS Consumer Directed Services Program.

Q: What does Veterans Home Care's VetAssist® Program do?

Answer:

We help veterans or their surviving spouses, who may qualify for a special Department of Veterans Affairs (VA) benefit known as "[Aid and Attendance](#)", to remain in the comfort of their own homes and receive assistance with activities of daily living. We assist in the application process, including helping the veteran assemble and file all necessary paperwork. We also provide home care workers, schedule and oversee care. With our exclusive [VetAssist® Program](#), qualified applicants begin home care almost immediately, with no up-front costs to them.

Q: Who is this VA benefit for?

Answer:

This little-known Department of Veterans Affairs pension is for veterans with an honorable discharge who have served at least 90 days on active duty, with at least one day of service during a period of war, or their surviving spouses. To qualify for this particular benefit, which pays for personal care services, the disabilities must not be service-related. There are also financial limitations associated with the pension. Feel free to contact us for details about qualifying for Aid and Attendance (VA Non Service Connected Pension with Aid and Attendance Benefit).



www.w-ils.org



@thewilsway

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Warrensburg, MO
64093