

## **Trip Scheduler Trouble Shooting**

1. Vehicle Capacity - Ensure a vehicle is never overallocated.
2. Pickup and drop off windows
3. Special Assistance needs
4. Driver required special assistance needs
5. Vehicle required Special assistance needs
6. Breaks -
7. Route availability –
8. Driver Excluded Riders – Do not schedule drivers with an excluded rider to provide a ride for those riders.
9. Children - Drivers that cannot serve children must never be scheduled to provide a ride to a rider that has a date of birth value that is less than 18 yrs before the date of the ride.
10. Garaging max distance
11. Boarding prep and drive time